**Penny Liao-Lussier, BScN (hons), MN (clinical teaching), CHE**

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I am deeply committed to strengthening the relationships between acute perinatal care, population and public health, health policy, healthcare administration, and the continuum of care. Applied synergistically they are powerful tools supporting the current and future health status of the maternal child and youth population, and the communities with which they reside. My acute care, population and public health practice revolves around the development and implementation of evidence informed practices that address social determinants of health, including equitable health access and quality health care service delivery. My leadership skills are informed by Goleman’s work in the area of emotional intelligence, and guided by evidence-based frameworks specific to the needs of the maternal child and youth population.

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CONTACT INFORMATION

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PHONE NUMBERS EMAIL ADDRESSES

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**Secondary:** (604) 889-5426 **Secondary:** [penelopel\_@hotmail.com](mailto:penelopel_@hotmail.com)

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EDUCATION DEGREES OR EQUIVALENT

May 2016 – Oct 2020 **Certified Health Executive (CHE)**, Canadian College of Health

Leaders, Ottawa, Ontario

Sept 2008 – June 2012 **Master of Nursing-Leadership in Healthcare: Clinical Teaching Focus (MN Clinical Teaching)**, Athabasca University, Athabasca, Alberta

Sept 1998 – June 2002 **Bachelor of Science in Nursing *with honors* (BScN hons),** University of British

Columbia, Vancouver, British Columbia

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EMPLOYMENT RECORD

July 2021 - present **Adjunct Professor**, *University of British Columbia Okanagan (UBCO)*, *UBCO School of Nursing, Faculty of Health Sciences & Social Development, Kelowna, BC*: Contract Adjunct Professor responsible for providing valuable learning

opportunities for undergraduate and graduate students in areas of expertise

including knowledge translation, working with vulnerable populations, evidence-informed practice and nursing research. Collaborate with faculty to creatively integrate real-life research examples in practice/theory courses.

May 2016 - present **Regional Manager**, **Healthy Start Healthy Schools (maternal, child & youth health), Population Health**, *Interior Health, Kelowna, BC*: Responsible for the development, implementation, management, evaluation, and support for both new and current operational programs; time limited projects and reports; and externally contracted term activities for the assigned programs/services within the Population Health Services portfolio for the maternal, child, youth & family population. Led the Population Health & Wellness Standards self-assessments in preparation for Accreditation Canada for Interior Health’s Healthy from the Start Prenatal Program.

Sept 2014 - May 2016 **Child Health BC Regional Project Coordinator**, *Provincial Health Services*

(secondment) *Authority/Interior Health, Kelowna, BC*: As Ambassador for Interior Health (IH) on the Child Health BC (CHBC) Provincial Network, this role facilitates IH's participation in the design and implementation of the CHBC Tiers of Service to improve standardization, integration and quality of infant, child and youth health services regionally across IH and provincially. Responsibilities include developing a Regional IH Pediatric Working Group, planning, implementing and training diverse group of health care professionals new pediatric service delivery models, and effectively supporting staff and peers throughout organizational change initiatives.

Oct 2013 - Jan 2014 **Interim Manager, Inpatient Psychiatry Unit (IPU)**, *Vernon Jubilee Hospital,*

(secondment) *Interior Health, Vernon, BC*: Responsible for all operational aspects of service delivery within the IPU. Responsibilities include establishing collaborative relationships with Medical Director and physicians, local RCMP, community mental health support services, North Okanagan Child &Youth Mental Health and Substance Use Collaborative Local Action Team members and other stakeholders, monitoring quality of service delivery ensuring that standards are met within clinical area and department is working to peak efficiency.

Sept 2010 - Sept 2014 **Manager, Ambulatory Care, Home Parenteral Therapy, Enterostomal**

**Therapy, Cancer Centre & Volunteer Services Programs**, *Vernon Jubilee*

*Hospital, Interior Health, Vernon, BC*: Responsible for all operational aspects of service delivery within Outpatients Portfolio at Vernon Jubilee Hospital. Responsibilities include establishing collaborative relationships with physicians and other stakeholders, monitoring quality of service delivery, ensuring standards are met within clinical areas, reporting and communicating with Director of Health Services, and ensuring that departments are working to peak efficiency. Led the Cancer Care Ambulatory/Outpatient Services Standards self-assessments in preparation for Accreditation Canada for IH’s regional Cancer Centres.

Apr – Sept 2010 **Pediatric Education Professional Practice Lead**, *Professional Practice Office,* (secondment) *Interior Health, Kelowna, BC*: Regional educator responsible for developing

pediatric educational tools and resources for frontline clinical staff across Interior Health. Responsibilities include identifying the educational needs of frontline clinical staff in the provision of pediatric care, ensuring the appropriate educational tools, resources, and supports are in place to support staff in the provision of quality care, communicating and collaborating with clinicians regarding identified needs, and developing educational materials to facilitate ongoing professional development and competency maintenance.

Oct 2008 – Apr 2010 **Program Manager, Patient Transport Office (PTO)**, *Medical Administration,*

*Interior Health, Kelowna, BC*: Responsible for program planning, implementation, management, monitoring and evaluation of Interior Health’s Patient Transport Office (PTO) Program. PTO is the first high and low acuity patient transport communication centre in British Columbia. Responsibilities include providing operational oversight for service delivery within PTO, recruiting, educating, and performance managing all clinical staff, successfully engaging and attaining ‘buy-in’ from various stakeholders via networking, collaboration and motivating various site champions and practice leaders

alike to ensure quality patient care and efficient transport services are provided within a complex and rapidly changing health care environment.

Sept 2006 – Sept 2008 **Clinical Operations Supervisor**, *BC Children’s Hospital-3R Neurosciences,*

*Surgery & Burns Unit, Provincial Health Services Authority, Vancouver, BC*: Responsible for all operational aspects of service delivery within the 3R Unit at BC Children’s Hospital. Responsibilities include establishing collaborative relationships with physicians and other stakeholders, monitoring quality of service delivery and ensuring that standards are met within clinical area, recruiting and performance managing clinical staff, reporting and communicating with Program Manager, and ensuring that the department is working to peak efficiency.

Sept 2004 – Sept 2006 **Clinical Resource Nurse/Burns Educator**, *BC Children’s Hospital-3R*

*Neurosciences, Surgery & Burns Unit, Provincial Health Services Authority,*

*Vancouver, BC*: Responsible for developing educational tools and resources

related to the management and care of pediatric burn survivors for frontline clinical staff on 3R and throughout the hospital facility. Developed the “*3R Burn Mentorship Program”* whose principles and concepts were shared with Vancouver General Hospital (VGH) Burns & Plastics Department. Other responsibilities include identifying the educational needs of frontline clinical staff in the provision of pediatric burn care, ensuring the appropriate educational tools, resources, and supports are in place to support staff in the provision of quality pediatric care, communicating and collaborating with educational personnel and clinical specialists regarding identified needs, and developing educational material to facilitate ongoing professional development.

June 2003 – Sept 2004 **Registered Nurse**, *BC Children’s Hospital-3R Neurosciences, Surgery & Burns*

*Unit, Provincial Health Services Authority, Vancouver, BC*.

2003 – 2004 **Public Health Nurse**, *Burnaby Public Health, Infant and Child Team, Fraser*

(casual) *Health Authority, Burnaby, BC.*

2002 – 2003 **Registered Nurse**, *BC Children’s Hospital-3F Medical, Diabetes & Renal Unit,*

*Provincial Health Services Authority, Vancouver, BC.*

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RESEARCH ACTIVITIES, GRANTS AND PROFESSIONAL ACHIEVEMENTS

1. **Co-Investigator/Operational Director:** “*SmartParent-Teaching Parenting by Texting”,* BC

Children’s Hospital Research Institute Digital Health Research Accelerator Grant in partnership

with UBC School of Population and Public Health, Vancouver (2021)

2. **Research Collaborator:** *“Vaccine hesitancy in BC: Understanding COVID-19 vaccine*

*Perceptions during pregnancy, breastfeeding, and parenthood”*, Rapid SARS-Co V-2 Vaccine

Research Initiative in BC in partnership with UBCO School of Nursing, Okanagan (2021)

3. **Research Partner:** *“Indigenous Elder-led app to support parents’ Two-eyed Seeing for*

*Parenting”*, Health Innovation Funding Investment (HIFI) Award in partnership with UBC

Faculty of Applied Science/School of Nursing, Vancouver (2020)

4. **Research Partner:** *“An Indigenous Elder-led app to support parents’ Two-eyed Seeing for*

*Parenting”*, Social Sciences and Humanities Research Council Connection Grant in partnership

With UBC Faculty of Applied Science/School of Nursing, Vancouver (2020)

5. **Co-Investigator:** *“SmartMom Prenatal Text Messaging Program”* research study in partnership

with Optimal Birth BC, Vancouver (2018)

6. **Poster Presenter:** *“Supporting Maternal Child & Youth Health Through a Trauma Informed*

*Lens”,* Adverse Childhood Experiences (ACES) Summit, Vancouver, BC (November 2017)

7. **Presenter:** “*Nurse Family Partnership (NFP) Program”,* Community Health Nurses of Canada

Conference, Niagara Falls, Ontario (June 2017)

8. **Award recipient, Interior Health Award of Excellence** in “*Ensuring Sustainable,*

*Affordable Health Care*” for the Patient Transport Office (2010)

9. **Poster Presenter**: *“The 3R Gold Star Program: Recognizing Excellence in Nursing Care on 3R*

*Neurosciences, Surgery & Burns Unit at BC Children’s Hospital”,* British Columbia Nursing

Administrative Leadership Institute (BC-NALI) Conference (2008)

10. **Poster Presenter**: *“Maintaining Burn Care Competency on an Acute Care Pediatric Surgical*

*Unit: Strategies for Success”,* Canadian Association of Burn Nurses Biannual Conference (2005)

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SCHOLARLY AND PROFESSIONAL ACTIVITIES

* Institute for Healthcare Improvement (IHI) Open School Quality Improvement Program (Interior Health) – February 2021 to present
* Canadian College of Health Leaders Certified Health Executive Program (CHE)-January 2016-October 2020
* Project Management 101 Education (Interior Health) – April 2020
* Leadership Talent Management Program (Interior Health)-March 2018-March 2020
* LEAN Management Education Training (Interior Health)-November 2019
* Experience LINX Leadership Development Program (Interior Health)-April 2017
* Coaching for Engagement Course (Interior Health)-January 2017
* Transitioning to Management Level 2 (Interior Health)-October 2013
* Leadership and Management in Perioperative Nursing and Medical Device Reprocessing- Saskatchewan Institute of Applied Science and Technology (SIAST)-March 2012
* Foundations for Leadership & Management Workshop (Interior Health)-October 2009
* Transitioning to Management Level 1 (Interior Health)-May 2009
* Mentorship Program Workshop (PHSA) – January 2008
* Leadership Expo Workshop (PHSA) – December 2007
* British Columbia Nursing Administrative Leadership Institute (BC-NALI) (PHSA) - March 2007
* Coach Approach Workshop for Nursing/Clinical Leadership (PHSA) – February 2006

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PROFESSIONAL AND COMMUNITY SERVICE ACTIVITIES

Canadian College of Health Leaders (CCHL) – BC Interior Chapter Treasurer December 2019 - present

Canadian College of Health Leaders (CCHL) – BC Interior Chapter Executive Board Member April 2017-present

Canadian College of Health Leaders (CCHL) – BC Interior Chapter member since 2016

COMMUNITY INVOLVMENT

Lake Country Health Planning Society (LCHPS) Executive Board of Director-May 2014 to June 2019

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REFERENCES

***Available upon request.***